

PRODUCT SUPPORT TECHNICAL BULLETIN

July 5, 2023

Issue: i12 Drip Tray not Draining/Draining Slowly

Cause:

Tubing connected to the drain port of the drip tray can be kinked, causing water collected in drip tray to not drain or drain slowly.

Solution:

Resized drain tube length.

Process: Approx 10-minute repair.

1. Remove the lower front panel to gain access to the drain tube that connects to the drain port of the middle panel where the drip tray slides in. It is located on the lower left-hand corner of the middle panel.
2. Remove the tube by sliding the clamp away from the nipple. Once removed, cut 1-1/4" off the end of the drain tube.
3. Reconnect the tube and secure the clamp back onto the nipple.

