

# PRODUCT SUPPORT TECHNICAL BULLETIN

July 5, 2023

## Issue: i16 No Dispense from Ambient at Time of Installation

### Cause:

An airpocket can form in the elbow of the silicon tubing on the "IN" side of the ambient dispense solenoid.

### Solution:

Remove air pocket.

### Process: Approx 10-minute repair.

1. Remove the lower front panel to gain access to the silicone tube that connects to the IN port of the ambient solenoid. It is located on the lower left-hand side of the solenoid (pictured below).
2. To clear the air pocket, squeeze the clear tube (circled in red) on the inlet side of the ambient solenoid, while pressing the water dispense button.
3. Test ambient water dispense prior to reassembling the unit.



Product Support (855) 558-9796, Option 3